



GUIDELINES:

You may already have a list of items that you require, in which case we are more than happy to receive your specific requirements. However if you need a little inspiration do not hesitate to refer to our catalogues.

We recognize that your orders may cover requirements for both guest/owner and crew and that your budgets may vary considerably across these orders. If you are happy to specify a difference between your lists we will work to match the goods to your needs.

We will need to receive your order in writing, with details of your expected delivery dates.

*Everything Marine organize deliveries between **9.30am and 18.00pm**. Transportation fee cost goes accordingly with the delivery. Please inform us about your preference on delivery time. Deliveries cannot be made on Sundays - on Saturdays afternoon and on Mondays morning.*

Delivery notes need to be stamped and signed upon delivery (please be sure to be on board at the time of the delivery or please delegate someone else to check your goods and stamp/sign our papers)

Everything Marine applies regular Italian taxes policy. Vessels that are eligible for tax free goods need to provide EM with a copy of the ship's registration papers at the time of the order. We will need to ask to custom to issue the "memorandum" the cost of this paper is 170,00 € and it will be charged to the buyer. We are not able to apply a rebate retrospectively.

*An **handling fee** related to your provisioning orders will be invoiced once/visit - we will communicate **the amount of your handling fee before your arrival**. All our invoices will be through JLT statement of account.*

Further information:

***Fresh Fish** market is closed on both Sundays and Mondays.*

***Fresh Market** (meat/dairy/fruit & veg.) closes on Saturdays at midday - reopen on Mondays morning.*

***Kosher/Halal/Organic/Gluten free** products - need a working week turnaround.*